HR Central

AI Central

24/7

Mobile Central

Payroll Central

Recruit Central

PE🎧PLE CENTRAL

INFORMATION KIT

The Tagline, Elevator Pitch & FAQ's

The Tagline

Optimize HR processes, derive productivity across the organization.

Elevator Pitch

All in one Intuitive platform empowering the human resources to manage the employee life cycle. Enhancing employee engagement & experience thus deriving productivity across the organization.

PEOPLECENTRAL aims to optimize HR processes and integrates with a pool of solutions to leverage and add value to the end-user.

FAQ

Frequently Asked Questions

What is the solution offering?

PeopleCentral is a comprehensive HRMS Solution. All-in-one platform empowering Human Resource Professionals across complete employee life cycles. From Acquiring Talent, Staff Onboarding, Developing, Retaining to Offboarding.

Does *your system generate CPF and IRAS files?*

Yes, we do have a generated file to the CPF Portal for submission as well as IRAS for AIS (Auto Inclusion Scheme)

Can *the system support bank transfer of salaries to employees?*

Yes, the bank interface files for all local and most foreign banks are supported. For banking transactions, the client will need to login to their respective bank portals to upload these files.

Does *the solution come with Appraisal Module?*

Yes, the solution has an Appraisal module included in the package.

Does the solution come with a mobile APP?

Yes, the solution has a mobile app, available both for IOS and Android devices.

How secure is the data?

The Cloud Server is fully hosted in Microsoft Azure Cloud with data security measures. Besides that, it is also integrated with an SSL certificate on the website security with a company having ISO 27001 certification.

What browsers and operating systems are supported?

It is recommended to use the latest version of Chrome, Internet Explorer, Safari, or Mozilla for running Applications. The mobile apps can be installed on iOS & Android phones.

Can we purchase just a single module or it comes with a complete package?

It is a complete package that is supported by the Grant

Do you do prorated salary option?

Yes the salary is automatically prorated according to the number of days worked in the month

Do you have an annual tax report?

Yes the IR8A annual report can be obtained

Do you have multiple levels of approval?

PeopleCentral has inbuilt workflows to create multiple levels of approval

Is data migration included in this package?

Employee static data can be migrated into our application using our predefined excel template and is provided during the initial process.

How long does it take to implement?

It takes about 2 to 8 weeks for implementation with training based on the size of the package and the number of employees. Ideally, the system is ready to use on the very first day of the training.

Can you customize your software to suit our needs? How much is the charge?

This is a prequalified solution with standard features. Customization is not possible.

Can your Software integrate with other accounting software?

Yes, currently it is integrated with Xero and Quickbooks online

What is covered in the software maintenance?

24 /7 Access to Cloud software
24/7 Access to support portal, track tickets, and other information
24/7 Access to knowledge base and videos for offline support
Up to date Government compliance (CPF, IR8A, others)
Free patch updates whenever available
9 am to 6 pm, Five-day work week telephone support
9 am to 6 pm, Five-day work week email support

9 am to 6 pm, Five-day work week where applicable chat support Answers to technical questions proposed as covered within the limits of the system

PeopleCentral Support

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