Seamless Set-up of US Healthcare Company's First Lab in Singapore

A US-based Laboratories services company – which provides innovative diagnostic, prognostic and predictive testing – wanted to make its first foray into Asia in 2018 by setting up a laboratory in Singapore.

DECODEHR'S ACTION PLAN

Shortlisted and selected suitable payroll vendors and benefits administrators

Recommended insurance providers

Developed an employee handbook and HR forms

Organized onboarding for the lab staff

Worked closely with the lab's US HQ to review staff benefits and localize them based on best practices

Ensured that the lab's HR policies were compliant with Singapore's labour laws

To ease the challenging process, the company called on DecodeHR, which has deep HR expertise in helping foreign companies set up operations in Singapore and the Asia Pacific region. DecodeHR continues to provide a retainer service to the lab, taking care of HR matters such as insurance, payroll and benefits. It also provides updates on Singapore's manpower regulations and new HR schemes.

Need help gaining entry into the Asia-Pacific markets? Contact us at ask@decodehr.com.