



INFO

The Tagline, Elevator Pitch & FAQ's

The tagline

Efficient, feature-rich, affordable workforce management platform.

Elevator Pitch

*Efficient, feature-rich, affordable workforce management platform.
Scheduling, Attendance & Leave management all-in-one.*

TimeCentral has the ability to track attendance, manage leave, working hours, multiple shifts, and project costs while integrating with various hardware devices as well as its dedicated mobile app to make it the most cost-effective and ready to use solution.

FAQ

Frequently Asked Questions

What is the solution offering?

TimeCentral TIMESHEET MANAGEMENT solution assists clients in scheduling and rostering their workforce for automatic computation of attendance data. Mobile Attendance App allows recording and tracking of staff attendance with GPS location as well as the solution can be integrated with automatic devices or imported attendance data. Accessibility of data and timesheets is possible anytime and in real-time from the cloud and mobile apps.

Does the solution come with a mobile APP?

Yes, Mobile App is both available for IOS and Android devices.

Does the Mobile have Geo-Location and Geo-Fencing features?

Yes, both features are available in the Mobile App.

What type of authentications are available for attendance on the mobile APP??

TimeCentral mobile App has 4 authentication modes

Facial Recognition

Finger Print (Additional Hardware required)

QRCode

Selfie Mode

Does the mobile App have Kiosk mode?

Yes, Kiosk mode is available.

What browsers and operating systems are supported?

It is recommended to use the latest version of Chrome, Internet Explorer, Safari, or Mozilla for running Applications. The mobile apps can be installed on iOS & Android phones.

How secure is the data?

The Cloud Server is fully hosted in Microsoft Azure Cloud with data security measures. Besides that, it is also integrated with an SSL certificate on the website security with the company having ISO 27001 certification.

Is it possible to export the timesheet data so it can be imported into other payroll systems?

Timesheet data can be saved as Excel or CSV files for exported into other software, optionally PeopleCentral can be purchased which is an end-to-end solution for HR and is an integrated solution without the hassle of exporting or importing data.

Is there a free trial of TMS?

No, however, we are glad to show you the Demo of the software and to understand your requirements better

Can TMS be integrated with other Time attendance devices?

Yes with some manufacturers biometric devices eg. Actatek Facego and HFSecurity, etc.

Is there a mobile app for TMS?

Yes, our mobile App is available from Apple Store for IOS phones and Google Play Store for Android phones.

Can do multiple or batch login in the Mobile app?

Yes, it can be set as selfie or batch mode for multiple logins on the mobile app.

Can the TMS mobile app do facial recognition?

Yes.

Can choose a project in TMS mobile app?

The Administrator can add the projects in the application which then becomes available for selection at the mobile App

Is the TMS mobile app able to capture GPS location?

The GPS location is captured and is viewable in the Timesheet

Can I use Geo-Fencing with TMS mobile app?

Geofencing can be set for the locations where staff can check-in only when they are within the distance set for that location.

Can I view my schedule on the mobile app?

Yes when the roster is published the schedule is available for viewing on the mobile app

Can I view my attendance history per project?

Attendance history can be viewed by selecting the project on the mobile app

What is covered in the software maintenance?

24 /7 Access to Cloud software

24/7 Access to support portal, track tickets, and other information

24/7 Access to knowledge base and videos for offline support

Free patch updates whenever available

9 am to 6 pm, Five-day work week telephone support

9 am to 6 pm, Five-day work week email support

9 am to 6 pm, Five-day work week where applicable chat support Answers to technical questions proposed as covered within the limits of the system

Is there any biometric or hardware device in the solutions?

Only in the Timecentral 50 solution, a biometric facial reader device is provided with up to 50 employee licenses included.

What is the device provided and does it include device installation?

Bioface8 device is provided with standard wall mounting installation or desktop stand.